

# COUTTS ONLINE



#### 1. Client details

Complete the business name that Coutts Online will operate under together with the address, postcode and country details.

#### 2. Accounts to be added

List the account names and numbers of all of the accounts that are to be reported on the online service. These accounts must belong to the legal entity as named above, although accounts belonging to a different legal entity (third party accounts) can be added by completing the Third Party Application Form. If you wish to add more accounts then a continuation form can be found on our website coutts.com or requested from your Banker.

All transactional charges will be charged to the account that the payments were made from. Should you wish for an alternative charging arrangement to be put in place please speak to your Banker. A copy of the fee tariff can be found on our website or requested from your Banker.

#### 3. Coutts Online Administrator details

The administration role is essential for the smooth running of Coutts Online. Details for at least one administrator must be completed, but we recommend that you complete the details for more. If dual administration is selected for any of these administrators, then we strongly recommend that you complete the details for at least three administrators.

Select a username for the administrator; this must be between six and ten characters and include at least one number.

Complete the administrator's title, name, email address and phone number.

The audit facility allows the user to search the Coutts Online database for their audit records. If the user should have access to this information then select 'Yes', if not then select 'No'.

Dual administration is strongly recommended as it is a security measure which requires the approval of two administrators for all changes made to users' approval limits or increases to their access rights. Dual administration is set individually for each administrator, so please indicate here whether this administrator can act independently (answer No) or together with another administrator (answer Yes).

If an administrator has a smartphone, they can use this as their personal security device, known as CouttsID, instead of a card and reader.

Please provide their preferred email address and mobile number if you would like to do this.

Please note: CouttsID will automatically provide access to Coutts Mobile Banking.

## 4. Unincorporated Body Resolution

Complete the full name of the Members/Management Committee, the organisation's name and insert the date when the resolution was passed. Enter the names of the individuals who were nominated at this meeting to sign the Coutts Online Application Form. These individuals must already be named on the current bank mandate and will be required to sign Section 7 of the application form.

#### 5. Declaration

The signatures entered here must be that of the Chairman and the Secretary to confirm that the resolution in Section 4 was duly passed and entered in the Minute Book of the Organisation.

# 7. Agreement (to be signed in accordance with the resolution in Section 4)

Copies of the Online Service Terms are available at coutts. com/onlineterms or from your Banker. We would draw your attention to clause 1, paragraph C. (Appointment of User(s) and Administrator(s)), which outlines the responsibilities of the administrator and, in particular, their ability to allocate access to the account(s) to other users. The signature(s) required here are those of the individuals that have already been named in Section 4, and are already on the current bank mandate.

# **COUTTS ONLINE**

#### How to complete this form

If you would like to use the Coutts Online service please complete the form in BLOCK CAPITALS using black ink. Where marked \* delete as appropriate. The Online Service Terms are available online for you to read and print. **These are important, please read them.** Please go to coutts.com/onlineterms or alternatively ask your Banker for a copy. The completed form should be returned to: **Coutts Online Team, Coutts & Co, FREEPOST LON20747, Trinity Quay, Bristol BS2 0FA**.

1. Client details	
Business name	
Business address line 1	
Business address line 2	
Business address line 3	
Post code	
Country	
2. Accounts to be added If you wish to add more a your Banker.	ccounts, please complete a continuation form, which is available on our website coutts.com or from
Account name	
Account number	
Account name	
Account number	
Account name	
Account number	
Account name	
Account number	
Account name	
Account number	

Access to Coutts Online is free. All transaction charges will be calculated quarterly and charged to the account the payments were made from, unless you have made specific arrangements to the contrary.

## 3. Coutts Online Administrator details

Please provide the details for at least one administrator. If you select dual administration, which we strongly recommend, for any of your administrators, please provide details for more than one administrator. Please provide a username which will be used to log in to Coutts Online. This must be between six and ten characters and include at least one number.

Administrator 1	
Username	
Title	Mr Mrs Miss Ms Other
If 'Other' please specify	
First name	
Surname	
Unique email address	
Audit information	Yes No No
<b>Dual administration</b> All changes made by an administration	ministrator will need to be validated by a second administrator  Yes No
	nartphone and would like to use this as their personal security , then please provide their preferred mobile number.
If mobile number is not pro	ovided, a card and reader will be issued.
Administrator 2	
Username	
Title	Mr Mrs Miss Other
If 'Other' please specify	
First name	
Surname	
Unique email address	
Audit information	Yes No No
<b>Dual administration</b> All changes made by an administration	ninistrator will need to be validated by a second administrator  Yes No
	nartphone and would like to use this as their personal security , then please provide their preferred mobile number.

If mobile number is not provided, a card and reader will be issued.

Administrator 3	
Username	
Title	Mr Mrs Miss Other Other
If 'Other' please specify	
First name	
Surname	
Unique email address	
Audit information	Yes No No
<b>Dual administration</b> All changes made by an adm	ministrator will need to be validated by a second administrator  Yes No
	nartphone and would like to use this as their personal security , then please provide their preferred mobile number.
If mobile number is not pro	ovided, a card and reader will be issued.
4. Unincorporated Body R	Resolution idual(s) named in the resolution must also be named in the mandate held by the Bank.
• Certificate	tama (o) manion m uno reconación maco aco de manion m uno maniante nota dy uno zamin
	We certify that the resolution below was duly passed and entered into the Minute Book of the Organisation following a meeting of the
	(e.g. Members/Management Committee)
of (organisation name)	
held on	D D M M Y Y Y Y
• Resolution	
'It was resolved that	
	(Name of individual)
	and
	(Name of individual)
are authorised to:	<ul> <li>complete and sign the Coutts Online Application Form for provision of the Coutts Online service; and</li> <li>accept the Online Service Terms on behalf of the organisation.'</li> </ul>
5. Declaration	
Signed by the Chairman	
Signature	Date
Name	

Signed by the Secretary	
Signature	Date D D M M Y Y Y Y
Name	
	n in accordance with the clause headed 'Your information' which forms part of the Conditions of Use ness Current Account agreement with us. If you require a copy of that clause, please contact your Banker.
,	'your' extends to any individual who has supplied us with personal information in relation to the account(s).
We have read and agree the coutts.com/onlineterms. We which outlines the responsibusers and this authority will By signing:  — We confirm the details pro  — We agree to the Online Ser	line Administrator has agreed you may provide their details to the Bank and to their details
Authorised individual's sig	nature(s) (as per Section 4 – Resolution)
Signature	Date Date
Name	
Position	
Signature	Date D D M M Y Y Y Y
Name	
Position	
Coutts Online checklist Indicate below if you are i	ncluding any additional forms with this application  Included Number of forms
Continuation form	X .
Third party accounts form	
Create/Amend Administr	ator form
For Coutts Digital Helpdo	esk use only
Contract number	Initials